



Frequently Asked Questions

How is EARWAX MD different from other products?

EARWAX MD sets itself apart from other products by delivering a safe and innovative dual-action technology to clean and clear the outer ear canal. It is the only product of its kind and is backed by scientific evidence. In a clinical trial, 86% of patients experienced complete clearance of earwax in 15 to 30 minutes. While other products are designed to soften the wax and are labeled to use twice a day for up to four days (or as directed by a doctor) EARWAX MD is designed to work in 15 to 30 minutes.

How can I prevent earwax impaction?

Earwax is naturally produced in the ear canal and serves several biological purposes. Earwax protects our ears by trapping bugs, dust, hair, skin, and dirt, and naturally works its way out of the ear canal. In some cases, earwax can be overproduced or pushed down into the canal by cotton swabs, earbuds, or hearing aids. EARWAX MD helps to keep your ear canal clear and clean.

What are the symptoms of earwax impaction?

Every patient is different, but some common symptoms of earwax impaction are:

- A feeling of fullness of the ear
- Temporary hearing loss
- Dizziness
- Tinnitus
- Vertigo
- Itchy ear
- Overall ear discomfort

EARWAX MD has been shown to alleviate common symptoms in earwax impaction.

How long will EARWAX MD take?

EARWAX MD is designed to work quickly. In a clinical trial, EARWAX MD was effective in 86% of people in one 15 to 30-minute treatment. For those with a more stubborn case of earwax impaction, two 15-minute treatments were needed.

Is EARWAX MD safe?

Yes, our clinical trial proves that EARWAX MD is a safe method to clean away earwax. EARWAX MD has been dermatologist-tested in a skin sensitivity and irritation evaluation; no adverse effects were reported.

How do I know if my ear is clean?

The only true way to know if your ear is clean is to have a medical professional examine your ear with an otoscope. After using EARWAX MD, if you notice your ear feels clearer, or your hearing has improved, chances are your ear is clean.

What do I do if EARWAX MD doesn't work for me?

One thing to keep in mind is that everyone has a different type of earwax and a different amount of earwax. Because of this, EARWAX MD will work differently for everyone. Follow the directions on the box. Be sure to sufficiently rinse your ear canal. You may need to rinse your ear 10 or more times to fully clear the ear canal. However, if desired results are not reached, you may need to consult your doctor. Following a professional ear cleaning, use EARWAX MD at home for routine cleaning. Ask your doctor for a recommendation on how often you should use EARWAX MD (e.g.: twice per month, once per month, etc.).

Can you leave EARWAX MD drops in without rinsing and it still be effective?

As with most cleaning products, this product is designed to be rinsed out of the ear after each 15-minute use. The product helps to break down earwax and allows for easier cleaning of the ear canal with a rinse step. Without a rinse, the broken-down wax might not come out of the ear canal and may leave the ear feeling clogged.

Are pieces of wax supposed to come out after rinsing or does EARWAX MD completely dissolve the wax?

There are many variables that could affect how the wax is removed, including your specific type of wax, oils, etc. Some waxes completely dissolve, while other waxes break into pieces. With either scenario, you may need to aggressively flush the ear canal with very warm water multiple times in order to achieve the best results. Depending on the amount of wax in your ear canal, 10 or more flushes may be required to fully flush out the wax.

